

Additional conditions Kinderdagverblijf Bloem & Kindercentrum Altijd Lente

1. Glossary
 - a. contract day; a day on which you are entitled to childcare under the terms of the applicable contract
 - b. non-contract day; a day on which you are not entitled to childcare according to the applicable contract
 - c. government vaccination program; the national vaccination program in the Netherlands introduced in 1957 under which children are vaccinated against infectious diseases.
2. When you make use of our childcare, you will receive an invoice on or around the 1st of the month preceding the month to which the invoice relates. The following payment rules apply to all our invoices.
3. During holidays and illness of the child for whom childcare has been contracted, and during fixed closing days of the nursery, childcare must continue to be paid for. The rate we charge takes into account the fixed closing days of the nursery. The nursery does not provide a refund for days on which a child does not attend the nursery.
4. If the childcare is terminated, or the number of days taken is reduced, you must reckon with a notice period of one month. Notice of termination must be given in writing or electronically. The monthly amount for childcare is still owed during the notice period.
5. Cancellation costs: after signing the childcare contract, if you cancel before the start of childcare, you will owe the costs of the first month's reserved childcare in accordance with the General Childcare Conditions. This amount will be debited once from your account. Cancellation before the start of care will result in forfeiture of the right to care. Naturally, we do not charge a cancellation fee if the pregnancy ends unexpectedly and prematurely.
6. Parents shall not submit babysitting requests to the employees of the nursery. Staff members are also not allowed to offer babysitting services. This also applies to former employees of the nursery, within six months of leaving employment.
7. From 1 September 2020 onwards, participation in the national vaccination program will be compulsory at all locations. Parents agree to their children being vaccinated according to the national vaccination program and will hand over the vaccination certificate for inspection to the nursery staff.
8. Payment for childcare takes place exclusively by means of a monthly direct debit. The amount for childcare is automatically debited from the specified account on or around the 23rd of the month prior to the month for which payment is due.
 - a. If the direct debit is not feasible, a second attempt will be made. If this attempt is also successful, you will receive a request for payment.
 - b. If payment is not made on time, you will receive a reminder asking you to pay the invoice within 14 days. There may be costs associated with this.
 - c. If you fail to comply with the request under 4b, statutory interest will be payable from the first day of the payment term.
 - d. If your payment has not been received by the 16th day of the month of childcare, childcare may be suspended with immediate effect. If you pay the full outstanding amount (including administration costs) within 7 days, i.e. before the 23rd day of the month in which the childcare was provided, the childcare may be resumed as soon as payment has been received.
 - e. If the childcare center has not received (full) payment by the 23rd day of the month of childcare, childcare will be permanently ended on the first day of the following month. Your obligation to pay, including for the agreed period of notice, remains unchanged. In this case, you will be invoiced directly for the amounts due over the notice period.
 - f. If the term of payment is exceeded by 30 days or more, the claim, including the payments still owed over the term of notice, will be placed in the hands of a bailiff's office by the childcare center. All costs associated with this will be at your expense.

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- g. You cannot set off any claims you may have on the childcare center against payment for childcare.
 - h. Do you have payment problems? Please contact the nursery as soon as possible so that a possible payment arrangement can be made.
9. The nursery is closed a maximum of 6 days per year outside of public holidays. These extra closed days are communicated at the beginning of the year. These extra closed days can be exchanged with non-contract days. An extra closed day can be exchanged up to one month in advance and up to one year afterwards. After that the possibility to exchange expires. The right to exchange only exists if there is availability. Days in exchange that cannot be used will not be compensated for financially.
10. If, for whatever reason, the child cannot be given childcare on a contract day, it is possible to exchange this day on a non-contract day. A day can be exchanged 10 working days before or 10 working days after. Days in exchange can be requested up to a maximum of 5 weeks in advance. The right to exchange only exists if there is availability. Days in exchange that cannot be used will not be compensated for financially.